

TECHNICAL SUPPORT SPECIALIST

COMPUTER TECHNOLOGY

Short-Term Certificate

LENGTH: Two Semesters

PURPOSE: The training certificate program in Computer Technology -Technical Support Specialist is designed to prepare the students who wish to pursue careers in IT or Technical/User/Helpdesk Support related fields.

CPT 182	Help Desk Applications	3
CPT 200	Networking Technologies	3
CPT 267	Structured Cabling.....	3
CPT 268	Software Support.....	3
CPT 269	Hardware Support	3
CPT 276	Server Administration.....	3
CPT 278	Directory Services Administration	3
CPT 279	Network Infrastructure Design.....	3
CPT 280	Network Security	3
WKO 107.....	Work Place Skills Preparation	1

Total Hours **28 SH**

This is a career program designed for students to go directly into the labor market upon completion. Although some of the courses in this program will transfer to four-year institutions, this program is not designed to be a transfer program of study; therefore, it is not subject to the terms and conditions of STARS.

*Short-term certificate not eligible for federal aid.